State of the Business: Rise of the Family Wealth Advisor



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State of the Business: Key Themes

- 1) Health of the business remains robust with no major headwinds in sight.
- The UHNW market continues its rapid growth while it is being transformed by changing attitudes toward wealth.
- 3) Growth is fueling an ever-expanding demand for more services as well as greater expectations of providers.
- 4) Emergence of the Family Wealth Advisor role is a product of the need to focus on the UHNW family's complex wealth and their well-being.

Rise of the Family Wealth Advisor

- Checking in on the Health of the UHNW Business
- Trends in Family Wealth
- Rise of the Family Wealth Advisor

Question #1

Q: What are your expectations for continued growth in the UHNW business? (select one answer)

- A) Continuation of strong growth
- B) Will still grow, but slower
- C) Growth is not likely to continue

Health of the UHNW Business

Confidence in Growth Across Key Metrics Persists

Percent of firms that experienced and anticipate growth

	Experienced growth in 2023	Anticipating growth in 2024
Revenue	73%	82%
Sales	66%	77%
Pricing on services	<mark>52%</mark>	<mark>59%</mark>
Pricing on AUM	<mark>28%</mark>	<mark>28%</mark>
Total FTE staff	56%	66%

While Operating Margins Remain Strong and Stable

	Mean	Median
2022	31	30
2023	32	30

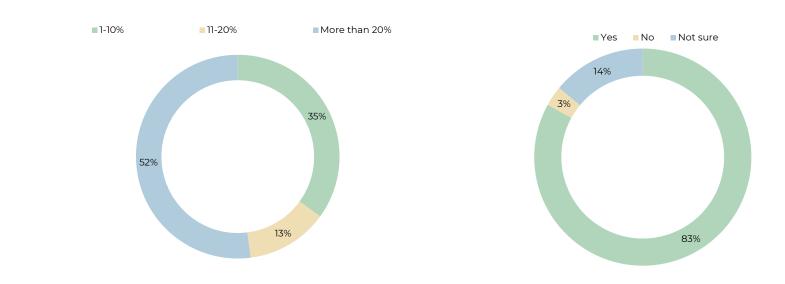


Source: 2024 FAMILY WEALTH ADVISOR SURVEY, n=51

Recognition that Serving Family Offices is Becoming an Important Contributor to that Growth

What percentage of your business comes from offering services to family offices?

Are you considering offering any services to family offices in the future?



Source: 2024 FAMILY WEALTH ADVISOR SURVEY | CHART PACK. n=72

Robust M&A Activity is Another Indicator of Business Health



2024 is on Pace for The 2nd Highest Annual Deal Volume on Record

Source: Company Reports, SEC IARD, ECHELON Partners Analysis

Persistent Need for Talent and Leadership is Impacting M&A and Succession Planning

Buyer Goals: Talent Tops the List

NextGen Affordability Index Plunges

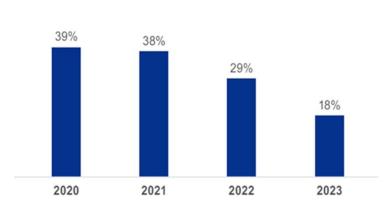
If your firm were to acquire an RIA, what would be the main drivers?



Source: 2023 DeVoe RIA M&A Outlook Report

This chart represents partial findings. See 2023 DeVoe RIA M&A Outlook for full results.

Percentage of RIA executives confident of NextGen's capacity to buy out founders

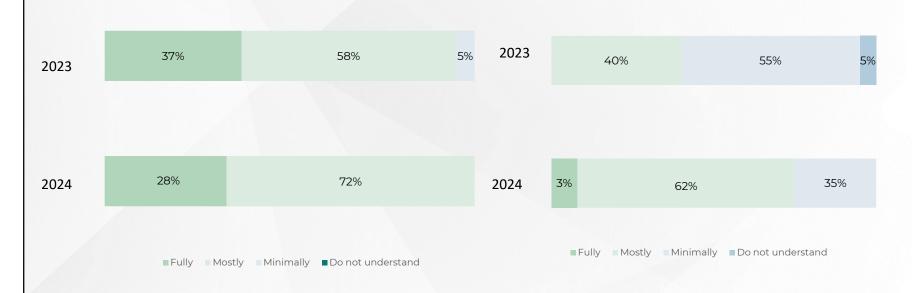


Source: 2023 DeVoe RIA M&A Outlook Report

Firm's Evolving Value Proposition May Be an Increasing Challenge to Articulate to Clients

Client understanding of value provided

Prospect understanding of value





Source: 2024 FOX Multi-Family Office and Wealth Advisor Study

Trends in Family Wealth

Audience Question #2

- Q: What is your biggest challenge as it relates to dealing with UHNW Family clients? (choose any or all that apply)
- A) Engaging rising generation family members
- B) Navigating family dynamics
- C) Educating and coaching family members
- D) Addressing conflict or tension
- E) Succession planning



Trends Transforming Family Wealth Management

Arrival of "The Wealth Big Bang"



Reconstruction of the Investment Portfolio



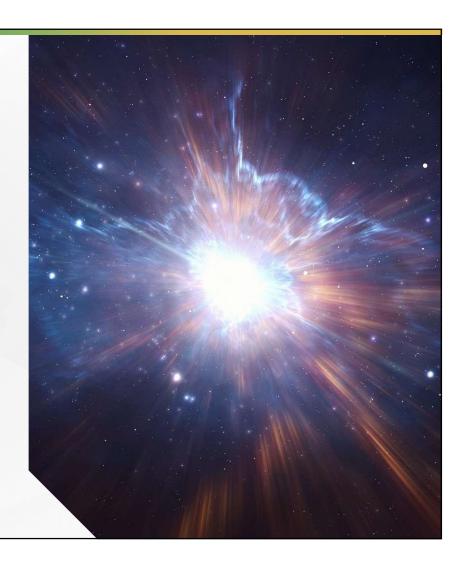
Changing Attitudes Toward Wealth



"The Wealth Big Bang"

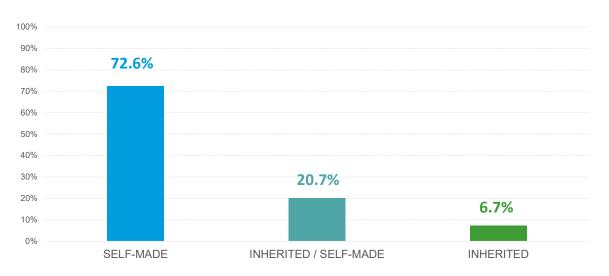
- Created \$86.8 trillion of wealth, but took less than 50 years.
- From a mundane existence 40 years ago, it has now exploded into a complex and dynamic environment with a rapidly growing number of participants and stakeholders.
- With \$80T of wealth transference occurring, the impact of decisions now will be felt for many generations.

Sources: CapGemini, Wealth X, Cerulli



The "Wealth Big Bang" is Driven by Growth and Transference of Wealth

Wealth Creators Still Outnumber Inheritors

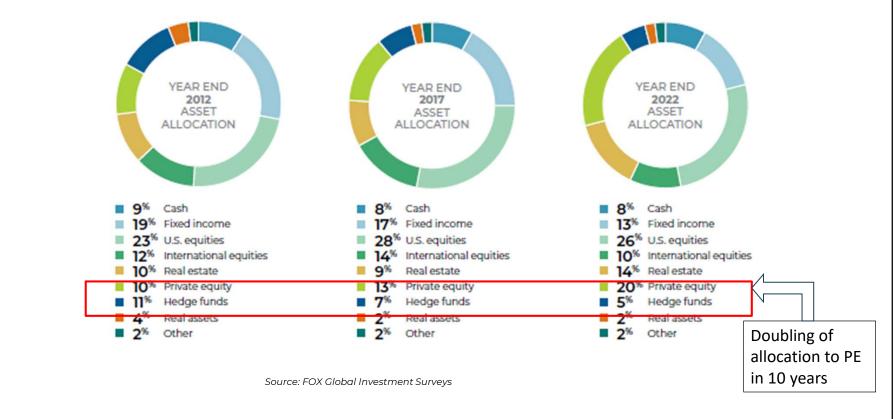




Distribution of sources of wealth for ultra-wealthy individuals around the world in 2022

Sources: Statista 2024, RSM





An Ever-Expanding Array of Needs and Expectations

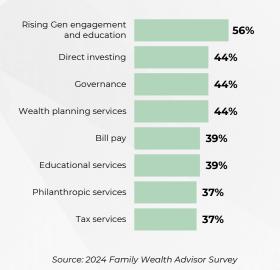
Increasing needs of UHNW families ...

expect support with inter-generational transfer needs

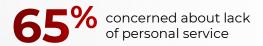
78% consider value-added services as essential*

*May include philanthropy, concierge services, passion investments, networking opportunities, etc.

... is aligned with increased demands providers are seeing



However, concerns have arisen over service



Source: CapGemini

Shifting Attitudes Towards Wealth: Focus on Family's Wealth and Well-Being

Well-Being





The Money

Trusts Structures Plans

Protect

Technical Solutions

Risks Quantitative Targets Wealth

Logic Fear Returns

The People

Values Purpose Unity

Human Aspirations Empower

Wellness Qualitative Goals Possibilities

Impact Inspiration Emotions

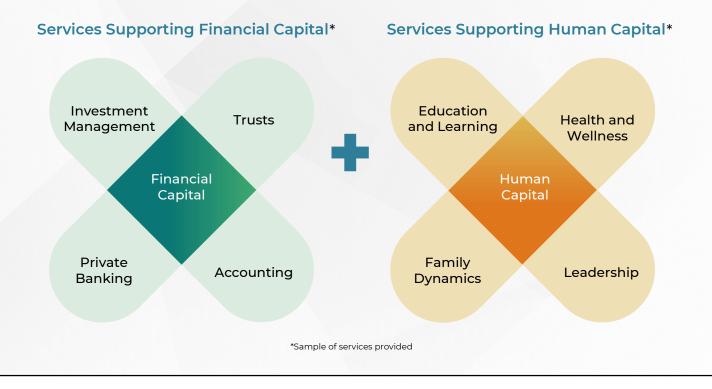
Rise of the Family Wealth Advisor

Question #3

Q. What changes have you made to help meet the expanding needs of your clients? (choose any or all that apply)

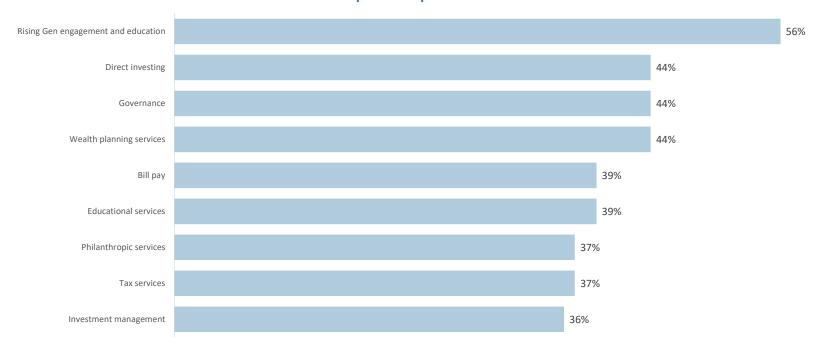
- A) Building additional services
- B) Adding service partners
- C) Investing in training and development
- D) Increasing hiring

Firms are Re-Orienting Their Offering Around Both Financial and Human Capital Needs of their Clients



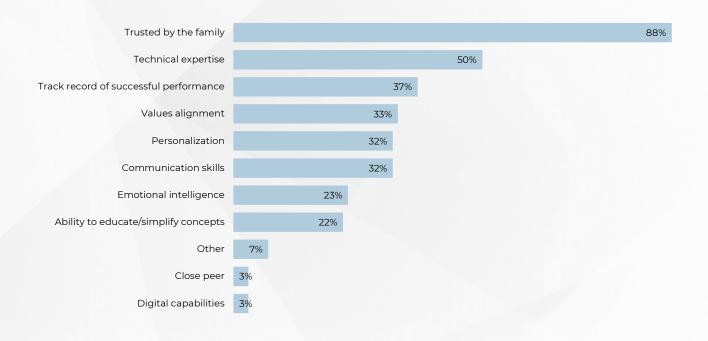
Specifically, Firms are Seeing Increased Service Demand For:

Bars represent percent of firms



Source: 2024 FOX Family Wealth Advisor study, n= 70

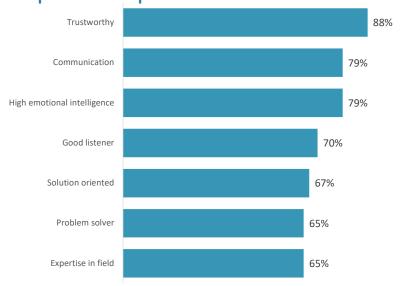
Most Important Attributes of an Advisor to the UHNW Client



Source: 2024 FAMILY WEALTH ADVISOR SURVEY, n=60

Family Wealth Advisors Learning Priorities are Becoming More Qualitatively-Oriented

Family wealth advisor leadership qualities required

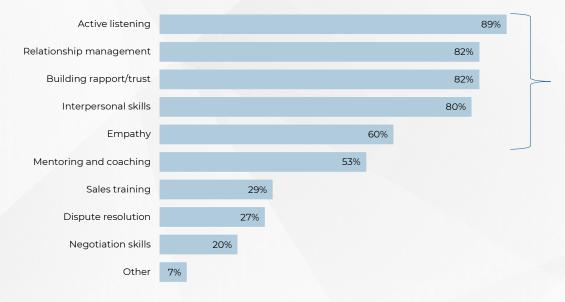


Percentage of staff who possess the firm's preferred top leadership qualities



Source: 2024 FOX Family Wealth Advisor study, n=57 and 51

Firms are Seeking to Hone the Effectiveness of their Family Wealth Advisors



Skills that emphasize understanding, connecting and building trust



2024 FAMILY WEALTH ADVISOR SURVEY, n=55

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Wrap Up: Questions for Your Consideration

- In what ways do you see growing market demands reshaping your firm's future strategy?
- 2) Do you find your role with clients evolving? If so, in what ways?
- 3) How prepared are your advisors to navigate client's transitions and evolving needs?
- 4) As the family wealth market evolves, how do you see your talent development strategy adapting?

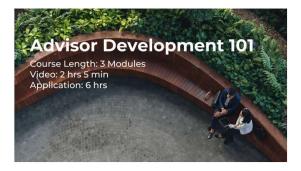




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